

04 May 2018

Mrs Melinda Nagy
Bonus Eventus
27 Rorkes Drift
Mytchett
Surrey
GU16 6EH

Dear Melinda

Re: Building and Renovation Works at Wallers Estate Agents, Summertown

I have been keen to write to you to say thank you for the work that your firm carried out for us at Unit 3 Gordon House in Summertown.

When we took the office, we were faced with an over-large space that was difficult to use for the purpose that we wanted to use it for. I wanted a solution that broke up what was really a long, narrow space, that would also provide a private meeting room that, whilst private, was nevertheless engaged with what would be going on in the office generally.

My first hope had been for a glass partition office, and one of the things that I was most pleased about is that when we discovered (together) that the cost was really quite prohibitive given the short term nature of the lease, you were able to provide a solution with partition walls fitted with tall glass panels that effectively gave me the look and feel that we were really after; in fact, it was an even better way to break up the long space. Other firms, by contrast, just shrugged it off with a 'That's the cost of it' attitude, whereas you thought outside the box – which was putting us, the customer, first.

Your team were fast, efficient, friendly and the finish was top quality – and most importantly, the end result has really set us apart from the competition locally!

I couldn't be happier with the service that you and your team provided and will not hesitate to recommend you at every opportunity.

Yours sincerely,

Rowan Waller
Managing Director